

Uncommon



Holborn

Templar House
81-87 High Holborn, WC1V 6NU

IT Private Office

Internet

We offer an enterprise class, uninterrupted internet service to our members that is provisioned through our partner Virtual 1.

Our Open Secure Internet Access (OSIA) delivers high-speed internet connectivity via a dedicated, fibre-optic leased line, delivering up to 2Gbps of synchronous connectivity to our office spaces. The connection has dynamic failover capability with alternative connectivity routes, providing diverse resiliency of our network, negating any outages to our internet connectivity services.

- X2 2GB fibre optic lines (active/active)
- 1 primary active line and 1 secondary line for resiliency/failover
- Diverse internet routes (North & South end of building) linking back to separate exchanges
- The lines are on a 10GB bearer so can be increased if required
- The internet service is running off Exponential-e / Openreach RO2 through Juniper MX150 routers
- All hardware is configured as active/passive for failover capability

Data Connectivity

We provide all Private Office members the following connectivity set-up FoC:

- WPA2 encrypted Wi-Fi network
- A segregated network on your own private V-Lan
- SSID credentials specific to each private office

Network Hardware

Uncommon is a Cisco house. The following network hardware is used across our internal network infrastructure:

- Wi-Fi hardware and configuration is built on a Cisco Meraki Cloud Managed Infrastructure
- All network switch and firewall hardware is cisco set-up in an active/active configuration

IT Team

We have a dedicated IT Support Team who are Microsoft Gold Partner with ISO27001, 9001 and 14001 accreditation. Our IT Team provide all the network/ connectivity support required for our private office members.

Our dedicated Cyber Security consultancy are a validated IASME Certification Body. Our team proactively maintain the security of Uncommon's IT infrastructure, ensuring we mitigate any external/internal vulnerabilities that could have a negative impact on our teams and members networks

Door Access Security

Our Holborn door access solution is SALTO which is a state-of-the-art electronic locking solution, designed to provide a seamless keyless and mobile experience.

- All Private Office Members are set-up to use the Uncommon mobile app to open communal doors and their office
- Available for both IOS and Android
- Uses Bluetooth technology



IT Private Office

Business Continuity

We back up all our data and servers offsite nightly to ensure that in the event of a physical disaster, our services are recoverable and restorable

We have either active/active or active/passive failover capability across our tech stack where possible. This includes:

- Internet lines and routers
- Core, distribution and access layer switches
- Firewalls

Our Wi-Fi network configuration is cloud managed so removes any on-premise Wi-Fi data corruption disaster scenarios.

Additional Services (Rates Apply)

To supplement our core connectivity offering, we have a list of additional services and tech solutions to support your infrastructure requirements. These range from:

- Managed IT desktop /infrastructure/network support
- Dedicated bandwidth (10/25/50/100/100+Mbps)
- Static IP address allocation
- VPN tunnels
- Corporate virtual firewalls
- Network switch hardware
- VOIP telephony solutions
- Cloud storage

Please speak to Sales for further details.

Considerations

We do not have a dedicated comm's room for member rack space. If dedicated rack space is required this would be housed within private office area.

With a push for all businesses to be paper free we do not provide shared printers onsite.

UNCOMMON

Holborn

sales@uncommon.co.uk

+44 (0)203 948 3895

Templar House
81-87 High Holborn, WC1V 6NU